



Regent Medical Centre, Ridley House Henry Street, Newcastle Upon Tyne NE3 1DQ
Broadway Medical Centre, 164 Great North Road, Gosforth, NE3 5JP

14th December 2021

Dear Patient

Proposed merger of Regent Medical Centre and Broadway Medical Centre

Regent Medical Centre and Broadway Medical Centre are applying for a full merger of the two named GP practices.

The GP contract holder at Regent Medical Centre is currently Dr Kaura and the GP contract holders at Broadway Medical Centre are Dr Chaudhary, Dr Rehman and Dr Kaura, who recently joined the practice as a partner.

Regent Medical Centre currently has a list size of approximately 4400 and Broadway Medical Centre has a list size of approximately 2600, therefore the new combined list size of the merged practices would be approximately 7000. This combined list is still smaller than average list size in England which is just over 9000.

The proposed merger will essentially mean that the two practices transfer to a single NHS contract with one clinical system and this would not result in a practice closure, relocation of premises or have any effect on service provision at either site.

The existing practice boundaries will remain unchanged.

It is anticipated that the proposed merger will bring about positive change and benefits for patients at both Regent Medical Centre and Broadway Medical Centre which will include but not be limited to:

- Improved access with the choice of appointments at either site
- Economies of scale with shared resources
- The future development of centralisation front and back-office functions
- The opportunity to share best practice and build a stronger team
- Reduced costs from improved efficiencies, allowing for reinvestment to develop the service we provide
- Strength as a larger scale provider to influence the outcomes for our practices and patients
- Future sustainability allowing us to continue to deliver high quality and safe primary healthcare

The proposed merger will not affect frontline services. Practice staff will all retain their employment, and their current contractual terms and conditions will be unchanged. Staff will be engaged from the outset so that they can support the process and provide information and reassurance to the respective practice patients.

The distance between the two practices is just under 1 mile. Travel between the building is 3 min drive / 10-15 minute walk, therefore patients can easily be seen at both sites should the need arise. Regent Medical Centre has a car park. Broadway Medical Centre has one disabled parking bay at the front of the surgery and parking is available in the adjacent streets. It is expected that both practices will continue to provide the same or similar levels of activity

following the proposed merger, therefore no change to the current levels of parking is expected.

The practices will undertake 5 weeks communication and engagement with local stakeholders throughout December and January 2021. The practice will be offering an opportunity for patients to feedback on the proposal and ask any questions. Stakeholders and patients will be able to submit feedback using the enclosed form. This can be completed electronically and sent to sue.kirkby@nhs.net or handed in at either Regent Medical Centre or Broadway Medical Centre marked "for the attention of the Practice Manager".

I have enclosed our frequently asked questions leaflet which I trust will be of value to you.

Yours sincerely

Sue Kirkby
On behalf of

Drs Kaura, Chaudhary & Rehman
Regent Medical Centre & Broadway Medical Centre